

TECHNICAL SUPPORT AT FACTORY

EQUIPMENTS GROUP 2 - Models : EP 300 – EP 314 – EP 319 - EP 507 – EP 3000 SERIES

Company: _____ Contact person: _____

Address & Phone nr.: _____

Equipment: _____ Serial number: _____

Purchase date: _____ Purchased at: _____

Under-warranty repair Y NFaults: _____

_____Calibration Certificate (upon request) : €130,00 Y NPossible Hardware integration for Software upgrade: €85,00 Y N

(Only applicable to models: EP 3000 EVO, EP 3000 COLOR, EP 3000 BW with FW version below W8.0)

Please note: a special kit (see price list) is needed for integration of Software upgradable through Internet.

Contact person for further information: _____
Phone nr.: _____
Possible forwarder for the shipment: _____**General conditions for Technical Service Support
(Price includes labour/consumable materials/components)**

By this form you authorise Unaohm Technology S.r.l. to repair your faulty equipment as per the following conditions:

Labour: €82,00/h + consumable material**Maximum charge: €320,00****Fixed charge: €60,00**

(applicable for check operations for not-detected faults, too)

Fixed charge for budget expense, in case the equipment can not be repaired.

Transport: at customer's charge

Payment IN ADVANCE, unless otherwise agreed with our Commercial Dept..

Repair times:

- Under-warranty product: 7 working days
- Out-of-warranty product: 12 working days
- Out-of-production product: 20 working days
- Older than 10-years product: to agree on

Repair warranty: 6-months warranty on the performed repair

IT IS ESSENTIAL TO SEND THIS FORM WITH YOUR SIGNATURE AND STAMP TOGETHER WITH THE EQUIPMENT, AS AN ACCEPTANCE OF THE ABOVE CONDITIONS.
WE REQUIRE ONE FORM FOR EACH EQUIPMENT TO BE REPAIRED.

Date : _____ Signature and Stamp: _____