

**TECHNICAL SUPPORT AT FACTORY**

EQUIPMENTS GROUP 1 - Models: EP 313 – EP 298 – SBM 105 – EP 308 - EP 803 – EP 318 – EP 297

Company: \_\_\_\_\_ Contact person: \_\_\_\_\_

Address &amp; Phone nr.: \_\_\_\_\_

Model : \_\_\_\_\_ Serial number: \_\_\_\_\_

Purchase date: \_\_\_\_\_ Purchased at: \_\_\_\_\_

Under-warranty repair  Y  NFaults: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contact person for further information: \_\_\_\_\_

Phone nr.: \_\_\_\_\_

Possible forwarder for the shipment : \_\_\_\_\_

**General conditions for Technical Service Support  
(Price includes labour/consumable materials/components)**

By this form you authorise Unaohm Technology S.r.l. to repair your faulty equipment as per the following conditions:

**Labour: €82,00/h + consumable material**  
**Fixed charge: €60,00****Maximum charge: €360,00**

Fixed charge for budget expense, in case the equipment can not be repaired.

Transport: at customer's charge

Payment IN ADVANCE, unless otherwise agreed with our Commercial Dept..

Repair times:

- Under-warranty product: 7 working days
- Out-of-warranty product: 12 working days
- Out-of-production product: 20 working days
- Older than 10-years product: to agree on

Repair warranty: 6-months warranty on the performed repair

IT IS ESSENTIAL TO SEND THIS FORM WITH YOUR SIGNATURE AND STAMP TOGETHER WITH THE EQUIPMENT, AS AN ACCEPTANCE OF THE ABOVE CONDITIONS.  
WE REQUIRE ONE FORM FOR EACH EQUIPMENT TO BE REPAIRED.

Date : \_\_\_\_\_

Signature and stamp: \_\_\_\_\_